

## Physician/Provider Appeal Request Form

Use one form per member to request an appeal of a denial

Member Name: \_\_\_\_\_  
 Member ID#: \_\_\_\_\_  
 Date of Service: \_\_\_\_\_  
 Claim Number: \_\_\_\_\_

Provider Name: \_\_\_\_\_  
 Group Name: \_\_\_\_\_  
 National Provider Identifier (NPI): \_\_\_\_\_  
 Phone: (\_\_\_\_) \_\_\_\_\_  
 Office Contact Person: \_\_\_\_\_

Is this a Workers' Compensation Claim?  Yes  No

Is this a FEP Claim (Member ID Number begins with single letter 'R')?  Yes  No

### Reason for Appeal:

- |  |  |
|--|--|
| <input type="checkbox"/> Timely Filing (claim not filed within TF guidelines or not within 180 days after another payer's settlement)* | <input type="checkbox"/> Service not in Provider's Contract                          |
| <input type="checkbox"/> Administrative Claim Denial   | <input type="checkbox"/> Pre-Auth was denied during Initial Review                   |
| <input type="checkbox"/> Provider not authorized for the service   | <input type="checkbox"/> Investigational/Experimental/Not Medically Necessary Denial |

Other: \_\_\_\_\_

### Notes:

\*Do not highlight line items on settlements. Use asterisks to identify relevant line items on your settlements. To comply with HIPAA, all other non-pertinent PHI on attached settlements must be blacked out. Use one appeal form per member.

DO NOT use this form when submitting a corrected claim / claim adjustment:

- If another carrier retracts payment from you and you file your claim within 180 days of that retraction along with a copy of the settlement showing the retraction.
- If your claim date of service is greater than 180 days aged but within 180 days of the date of disposition unless your provider contract states otherwise.
- If you file your clean claim within timely filing guidelines and your claim pays you have 18 months in accordance with the Post Payment Mandate to request an adjustment unless your provider contract states otherwise.

Additional Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Submit Appeals to:**  
**Attn: Grievance & Appeals Unit**  
**Blue Cross & Blue Shield of Rhode Island**  
**500 Exchange Street**  
**Providence, RI 02903-2699**